



**Seawings nv**  
Claims presentation/processing form  
Instruction sheet

1. **Type of claim:** select or briefly describe
2. **Shipper:** State full address + contact + telephone number + email
3. **Consignee:** State full address + contact + telephone number + email
4. **B/L. or AWB No:** Enter bill of lading or awb number that covered the transportation of merchandise which claim is being filled on.
5. **Name of carrier:** Enter the name of the carrier of the b/l. or the name of the airline/fwd
6. **Date of arrival:** Enter the date of arrival on Curacao
7. **Total quantity of shipment:** Enter the total number of pieces of the total shipment
8. **Seawings shipment no:** Enter the number of Seawings as indicated on the seawingsinvoice
9. **Total amount claimed:** Enter the amount sought from claim. This must be in NAF.
10. **Is shipment insured:** Select yes or no. This info can be seen on B/L or awb. In case you have your own insurance also indicate this.
11. **Detailed statement:** Enter a clear instruction how damaged occurred and what is being claimed, why and how the total was calculated.
12. **Documents:** Submit all pertinent documents in order to process claim in fastest possible manner. Some documents are required and must be submitted if claim is to be considered. Should there be any doubts please contact our staff by phone or send an email to [seawings@madurosons.com](mailto:seawings@madurosons.com). *Failure to supply required documents could be a basis for denial of claim*
13. **Signature of claimant:** Sign document with your company name and date
14. **Please deliver your completed claim presentation form to:**

Seawings N.V.  
Attn: Claim department  
Maduro plaza – Dokweg  
Po box 3304 – Willemstad  
Curacao, N.A.

Submitting this claim registration sheet is no guarantee that claim is approved but is only a helpful tool to process your claim in the fastest possible manner.

To all transactions effected or to be effected by Seawings NV the general conditions - as deposited with the registrar of the court of first Instance with jurisdiction in Curacao - shall be applicable